

# TERMS & CONDITIONS FOR WANDERING QUINNS GROUP TOUR OF INDIA WITH INDIA SOMEDAY

## PLEASE READ CAREFULLY

1. The purchase/payment of any travel services offered by Ellie Quinn and or India Someday constitutes a contractual arrangement between the Traveler (“you”) and Ellie Quinn and or India Someday represents your acceptance of Ellie Quinn and India Someday’s Terms & Conditions. You must be at least 18 years of age to make a booking. As the lead traveller, you accept and confirm you have authority and consent to accept these Ellie Quinn and India Someday’s Terms & Conditions for yourself and all members of your traveling party.
2. Terms & Conditions are accurate at the time of printing and are subject to change prior to booking. You are advised to check the websites or request the latest version of the Terms & Conditions from Ellie Quinn and/or India Someday prior to booking your vacation.

## PAYMENTS

3. Once we have secured your bookings for the chosen trip, the payment to be divided into three stages and advance payment of £460 to secure the booking followed by equal payments of £460.00. 4 months and 2 months before the start of the trip.
4. We desire the advance payments for a smooth and timely processing of your travel plan. We insist on the same as:
  - A) We book and e-mail the tickets to you as soon as we confirm your spot on the tour.
  - B) We pay a hundred percent advance to procure all your hotel reservations.
  - C) We pay a hundred percent advance to car hires.
5. Payment of the deposit indicates you have read and accepted our Terms & Conditions. Your booking is not confirmed until the full payment is made and you receive a confirmation invoice from Ellie Quinn and/or India Someday.

## CANCELLATION & REFUNDS

6. A Deposit of (£460.00) of the tour price is required to confirm your place and the remaining balance is staggered 4 months and 2 months prior to departure. The deposit and final payment once made is non-refundable, any refunds in the event of a cancellation will be processed at our discretion.

7. Acceptance of the package denotes that you have read & agreed to our Terms and Conditions.

#### REVISIONS & MODIFICATION

8. A change of traveler name, vacation date, or itinerary within final payment will be treated as a full cancellation and new reservation; vacation and airfare cancellation fees, as above, apply.

9. Any additions, modifications to the trip, will be treated as a supplement and charged accordingly by India Someday ( the on ground partner for Ellie Quinn)

#### INVOICING

9. You are responsible for verifying everything on your invoice is accurate and complete, including dates of travel, options selected, and that each name matches the relevant passport. Ellie Quinn and India Someday cannot accept responsibility if we are not notified of inaccuracies within 2 days of sending out the invoice. In the case of billing errors, Ellie Quinn and India Someday reserves the right to re-invoice you with correct pricing.

#### DOCUMENTS

10. You are responsible for checking all travel documentation immediately it is received. If you consider any document to be incorrect or have a query in relation to its contents, you need to notify Ellie Quinn and India Someday of your concern and we shall respond as soon as possible.

11. It is mandatory for all guests to carry valid photo IDs (Aadhaar Card/Passport/Driving License ).

12. Ensuring that you get the appropriate visa to India is your responsibility, please ensure you get a visa to India and verify if it is the you have the correct visa in place with Ellie Quinn and/or India Someday. We recommend you get your visa at least a couple weeks to a month in advance.

#### YOUNG TRAVELERS

13. This trip is for female travellers above the age of 18. Should Ellie allow travellers who are under 18 years old on the departure date, they must be accompanied by an adult throughout the vacation, and are requested to share an adult's accommodation.

#### OUR LIABILITIES & LIMITATIONS:

14. Please note that after the finalization of the tour/service cost, if there are any Hike in entrance fees of monuments/museums, taxes, hotel rates, fuel cost or guide charges, the same would be charged as extra.
15. Ellie Quinn and India Someday acts only in the capacity of agent for the hotels, airlines, transporters, railways & contractors providing other services & all exchange orders, receipts, contracts & tickets issued by us are issued subject to terms & conditions under which these services are provided by them.
16. All itineraries are sample itineraries, intended to give you a general idea of the likely trip schedule. Numerous factors such as weather, road conditions, the physical ability of the participants etc. may dictate itinerary changes either before the tour or while on the trail. We reserve the right to change any schedule in the interest of the trip participants' safety, comfort & general wellbeing.
17. Our rates are based on the prevailing rates as negotiated by us with the hotels, airlines etc. Hotels and Airlines retain the right to modify the rates without notice. In case of such changes, the rates quoted before the modification can be changed by us according to the modifications by hotels or airlines. All hotel bookings are based on usual check-in and check-out time of the hotels until unless indicated in the itinerary.
18. We shall not be responsible for any delays & alterations in the programme or expenses incurred – directly or indirectly – due to natural hazards, flight cancellations, accident, a breakdown of machinery or equipment, a breakdown of transport, weather, sickness, landslides, political closures or any untoward incidents.
19. We shall not be responsible for any loss, injury or damage to person, property, or otherwise in connection with any accommodation, transportation or other services, resulting – directly or indirectly – from any act of GOD, dangers, fire, accident, breakdown in machinery or equipment, breakdown of transport, wars, civil disturbances, strikes, riots, thefts, pilferages, epidemics, medical or custom department regulations, defaults, or any other causes beyond our control.
20. We do not have any insurance policy covering the expenses for accident, sickness, loss due to theft, or any other reasons. Visitors are advised to seek such insurance arrangements in their home country. All baggage's & personal property/s at all times are at the client's risk.
21. Every participant in the group tour is requested to take out an appropriate travel insurance in the very least.

22. Package rates are subject to availability at the time of booking. Rates can be changed without prior notice.

#### VISAS & PASSPORTS

23. It is your responsibility to verify all visa and passport requirements necessary for your vacation. You are responsible for obtaining independently and paying for all visas and entry documents, for meeting all health and other requirements, and for any documents required by the laws, regulations, orders, and/or requirements of the countries you will visit. Ellie Quinn and India Someday cannot accept liability for any passenger refused entry onto any transport or into any country due to a failure of the passenger to carry correct documentation or adhere to specific entry and exit requirements.

24. You must have a passport to travel internationally. Most countries require that the passport be valid for at least six (6) months beyond the conclusion of your trip. It is recommended you have a minimum of three blank pages in your passport when traveling. Multiple-entry visas are required for some vacations. The process of obtaining a visa and/or passport can take up to three months or more.

25. Select nationals could avail an e-visa request you to please check with us for advise, however Ellie Quinn and India Someday are not visa agents and would not be held in responsible in the event of an unsuccessful visa application.

#### MOTORCOACHES

26. Alcohol consumption is not allowed on board Ellie Quinn and India Someday motor coaches.

27. For your safety and comfort, we advise you to not trouble the cab driver as any requests to drive the car will not be entertained.

28. Ellie Quinn and India Someday will not be responsible for any personal injury, death, property damage, or loss sustained as a result of your participation in any trip with us, due to any cause whatsoever, including without any limitation, negligence on the part of Ellie Quinn and India Someday, its staff and licensor.

29. Additional sightseeing charges or extra usage of vehicle apart from the suggested itinerary will be charged extra.

#### HOTELS & ACCOMMODATIONS

30. The hotels listed on the website or in the brochure are intended to be used on all departures; however, hotels are not guaranteed. Ellie Quinn and India Someday reserves the right to substitute other hotels than

those listed on the itinerary pages. If a change becomes necessary for any reason, including alternate hotels for additional departures on the same date, or hotel location changes within or outside itinerary cities, the hotel substituted will be of equivalent quality to those shown. No refunds are provided for hotel changes; full cancellation penalties, as noted above, apply.

31. Ellie Quinn and India Someday books double-bedded rooms. Twin-bedded rooms may be requested but are never guaranteed. Triple rooms are the same size as twin-bedded rooms and are at the discretion of the hotel. Triple rooms will have beds to accommodate three people, but three separate beds cannot be guaranteed. The additional bed, if available, is often a rollaway bed put in for the night. If there are only two beds, a rollaway may be requested but cannot be guaranteed. Some hotels do not offer triple rooms. When a triple room is not available, hotels may provide one twin-bedded room and one single room.
32. Single supplements ensure your own room, not necessarily a twin or double-bedded room. Single rooms in hotels are generally smaller in size and may be less conveniently located.
33. Room and bed preferences are not guaranteed.
34. Check-in times vary worldwide; Ellie Quinn and India Someday cannot control or guarantee check-in times.
35. Though hotels may have an air-conditioning as a listed amenity, the usage of air-conditioning is often not available at night. Other restrictions may apply. Ellie Quinn and India Someday has no control over air-conditioning restrictions and regulations.

#### MEDICAL & HEALTH

36. Ellie Quinn and India Someday does not employ medical personnel. Any medical attention you require while traveling with Ellie Quinn and India Someday must be sought through a local medical facility, if/when available, for diagnosis. All related charges are at your expense. Ellie Quinn and India Someday cannot guarantee the availability of medical facilities or for the quality of the care or services.
37. Ellie Quinn and India Someday reserves the right to remove or quarantine any passenger who shows signs of illness, or who poses a threat to the safety and health of other passengers. Removal or quarantine of passengers for any health, safety, or behaviour-related assessment is at the sole discretion of Ellie Quinn and India Someday.

38. Any costs incurred for medical assessments, diagnosis and/or any other medically-related charges are your responsibility to pay and are due at time of services.
39. Passengers will be allowed to rejoin Ellie Quinn and India Someday with confirmed medical certification from a licensed health practitioner indicating the passenger is fit to travel without causing harm or posing a safety threat to other passengers.

#### SERVICE INQUIRIES AFTER THE VACATION

40. As it is difficult and sometimes impossible to properly investigate a complaint if Ellie Quinn and India Someday is not advised of such complaint quickly, any compensation you may have been able to claim could be reduced or even forfeited if you do not follow the complaints procedure set out in this clause.
41. After returning from your vacation, if you wish to inquire about any services provided, ensure that all correspondence relating to those services is received by Ellie Quinn and India Someday.
42. Any complaint or claim involving the vacation services offered in the Ellie Quinn and India Someday brochure or on the Ellie Quinn and India Someday website, involving the negligence of any suppliers, sub-contractors, or agents in relation to any service provided to the vacation participant, must be notified to Ellie Quinn and India Someday while on vacation or within 30 days of the vacation completion, except where such time limitations are prohibited by law.

#### HOLIDAYS

43. During local or national holidays or special events, peak seasons, on Sundays, and during religious occasions, certain facilities such as museums, churches, restaurants, sightseeing tours, hotels, and shopping may be limited or not available. Alternatives will be offered whenever possible. Ellie Quinn and India Someday cannot be held responsible for any closures, necessary itinerary changes, or curtails for any reason.

#### BEHAVIOUR

44. It is your responsibility to ensure that you and the members of your party do not behave in a way which causes offence or danger to others or which risks damage to property belonging to others. In such circumstances all suppliers (e.g. hotel managers, airline pilots) and Ellie Quinn and India Someday has the right to terminate arrangements made on your behalf, in which case Ellie Quinn and India Someday is not responsible to you ceases immediately and there can be no refunds, no payment of compensation and no

reimbursement of any cost or expenses you may incur as a result. Further, you will be liable to reimburse Ellie Quinn and India Someday for any expenses whatsoever it incurs as a result of your behaviour.

#### SPECIAL REQUIREMENTS

45. If you have any special requests, these will be passed on to the relevant supplier but cannot be guaranteed by Ellie Quinn and India Someday.

#### SAFETY

46. Be aware that during your participation in vacations operated by Ellie Quinn and India Someday, certain risks and dangers may arise beyond our control, including, but not limited to: the hazards of traveling in undeveloped areas; travel by boat, train, automobile, aircraft, or other means of transportation; forces of nature; political unrest; acts of lawlessness or terrorism; and accident or illness in remote regions without means of rapid evacuation or medical facilities. Ellie Quinn and India Someday will not have liability regarding provision of medical care or the adequacy of any care that may be rendered. While Ellie Quinn and India Someday will use its best efforts to ensure that adequate measures are taken, by agreeing to participate in a vacation and/or optional excursions, you agree that you will hold Ellie Quinn and India Someday harmless regarding any provision of medical care or the adequacy of any care rendered. Ellie Quinn and India Someday is not responsible for such risks and dangers that may arise beyond our control. Payment of your deposit indicates you accept these risks and dangers and agree to hold Ellie Quinn and India Someday harmless for such.
47. Ellie Quinn and India Someday reserves the right to modify the itinerary at any point and shall be excused from performance under these Terms & Conditions to the extent it is prevented from or delayed from performing, in whole or in part, as a result of an event or series of events caused by or resulting due to reasons including but not limited to: Force majeure events, strikes, fairs, festivals, weather conditions, political/security (defence/military) unrest, VIP moments, traffic problems, overbooking of hotels / flights, cancellation / re-routing of flights, closure of / entry restrictions at a place of visit, etc. While we will do our best to make suitable alternate arrangements, we would not be held liable for any refunds/compensation claims arising out of this.

#### TRADE NAME

48. The trade name India Someday is registered under the Indian Companies Act 1997. Any infringing/misusing of the same is liable for prosecution and penalty.

### NEED HELP?

We would be more than happy to help you. Our team advisors are 24/7 at your Service to help you.



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